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# Traffic Accidents / Crimes

## Before You Dial 110

### Stop and Stay Put!

Stay where mobile phone connection is good, or use a public telephone.



### Confirm your location!

Check the address or look for nearby landmarks.



### Keep calm!

Do your best to stay calm and answer all questions.



## When You Dial 110

The call receiver will ask you the following:

**NANI** ga arimashita ka?  
*What happened?*



**Kôtsûjiko** desu.  
Traffic accident



**Gôtô** desu.  
Robbery



**Kenka** desu.  
Fighting

**ITSU** desu ka?  
*When?*

**NOW!**

**Ima** desu.  
Right now.



..... **mae** desu.  
(period of time) ago.

- 5 mins = gofun
- 10 mins = juppun
- 15 mins = jûgofun
- 20 mins = ni juppun
- 30 mins = san juppun
- 40 mins = yon juppun
- 50 mins = go juppun
- 1 hour = ichi jikan

**DOKO** desu ka?  
*Where?*



**Basho wa** ..... desu.  
It occurred at (town, etc.)



.... **no chikaku** desu.  
It's near (place).

**Hannin wa** .....  
**no hô e nigemashita.**  
The criminal ran away in the direction of (place).

**HANNIN** wa?  
*Who is the suspect?*

**Nenrei**  
Age



..... **Sai gurai** desu.  
About (number) years old.

**Shinchô**  
Height

**Takai**  
Tall

**Hikui**  
Short

...**Senchi gurai**  
Approx..... cm.

**Taikaku**  
Build



**Gacchiri Gata**  
Heavy



**Yase Gata**  
Skinny



**Kobutori**  
Plump

**Kaogata**  
Face shape



**Kaku**  
Square



**Maru**  
Round



**Omonaga**  
long-faced



**Ôbaru**  
Oval

**Fukusô**  
Clothes



**Sebiro**  
Suit



**Jampâ**  
Pull-over jacket



**Jîpan**  
Jeans



**Megane**  
Glasses

**Kyôki**  
Weapons



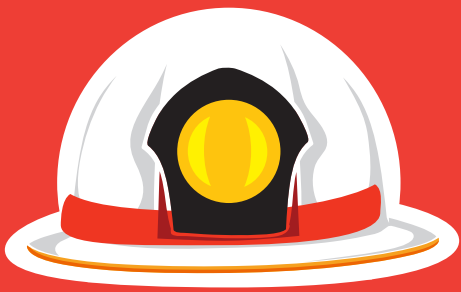
**Kenjyû**  
Gun



**Hôchô**  
Kitchen knife



**Naifu**  
Camping knife



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# Fire

## When you find A FIRE

### Shout "Kaji-da!!"

If you find a fire, shout "Kaji-da!!" (there is a fire!).



Confirm your location!



\* If the public phone has an emergency button (red button), please press it before dial 119.

### Call 119 immediately!

Please use a public telephone as much as possible.



### Direct to the site!

When you hear the fire engine siren, please come outside and direct them to the site.



Keep calm!

## Translation Service



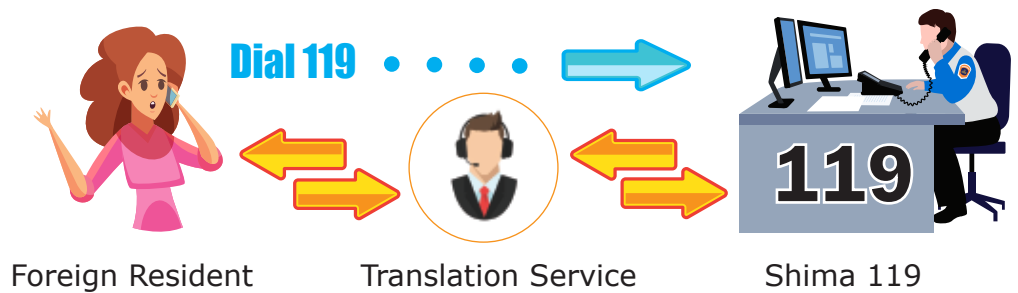
Translation services 24 hours a day, 365 days a year for English, Chinese, Korean, Portuguese, Spanish.



10:00 ~ 18:00

For Thai, Russian, Vietnamese, Indonesian, Tagalog, Nepali, German, French, Italian, Malay, Burmese, Khmer, Mongolian.

## When You Dial 119



Fire or Ambulance?

Fire. **Kaji desu.**  
There is a fire.



What is burning?

(the place) is burning.

**(biru/ ie/ kuruma) ga moete imasu.**  
A (building/ house/ car) is burning.

What is the address?

xxx Chô, xxx Banchi (the place name).  
**Basho wa ..... desu.**  
The address is....

It's near/front/behind (the place name).  
**.. no chikaku .. no mae .. no ura**  
near... Front of... Behind of...



# Medical Emergency

## While waiting for an Ambulance



Prepare cash

Prepare documents

Residence card, passport, health insurance card, patient registration card, medical record handbook.



## Translation Service

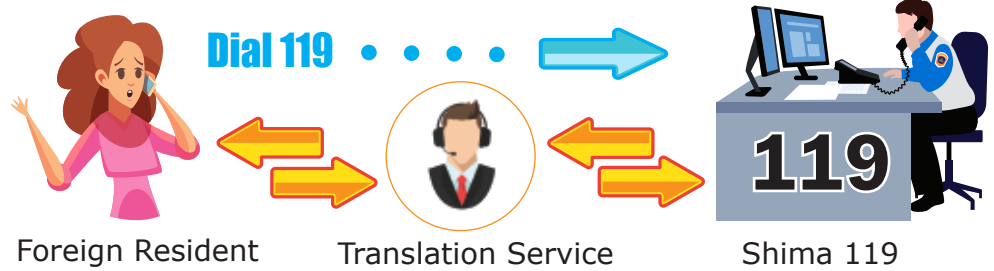


Multi-language translation service is available for 119 in Shima.

Translation services 24 hours a day, 365 days a year for English, Chinese, Korean, Portuguese, Spanish.

For Thai, Russian, Vietnamese, Indonesian, Tagalog, Nepali, German, French, Italian, Malay, Burmese, Khmer, Mongolian.

## When You Dial 119



Fire or Ambulance?

Ambulance

Kyûkyû desu.

We need an ambulance.

What is the address?

xxx Chô, xxx Banchi (the place name).

Basho wa ..... desu.

The address is....



What happened?

Who

Kanja no namae wa (name) desu.

The patient's name is.....

(age) sai desu.

He/she is.... (years old).

How

Hidoi yakedo Severe burn

Shukketsu Bleeding

Kega Injury

Kossetsu Broken bone

Mune ga taihen kurushî Chest pains

Kô netsu High fever

Dokubutsu Poison

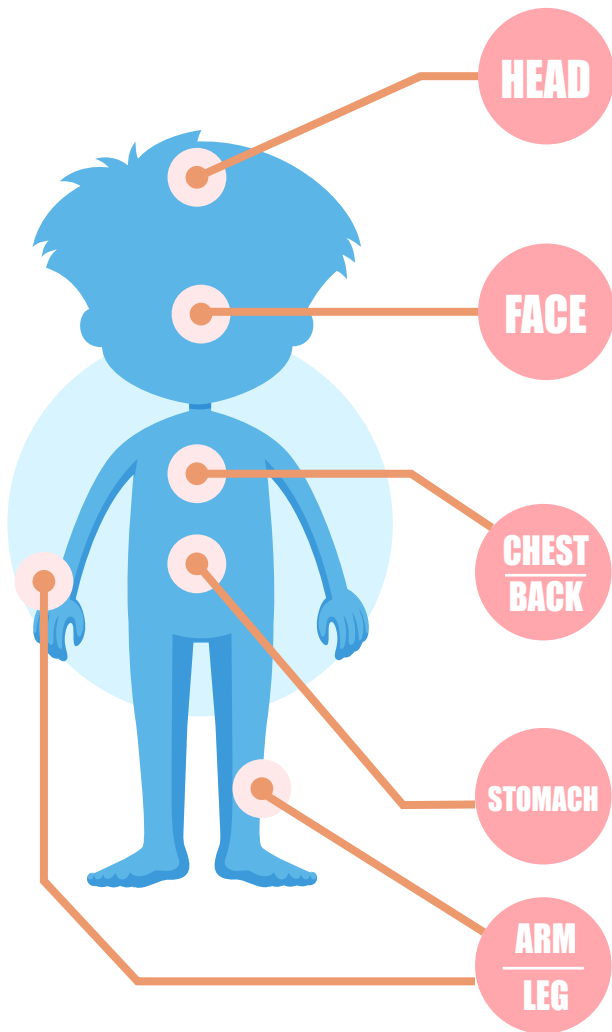
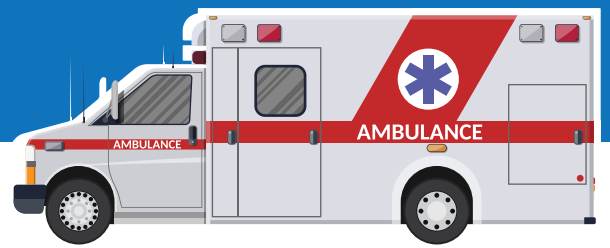
Keiren Convulsions

Kifumei Unconscious

Kokyû konnan Difficulty breathing



# When to call an ambulance



- Sudden, severe headache
- Sudden high fever
- Sudden dizziness, inability to stand w/o support

- One side of face is not moving or numb
- Crooked mouth or face when smiling
- Trouble speaking
- Narrow vision
- Sudden blurry vision
- Paleness

- Sudden, severe pain
- Sudden shortness of breath, difficulty breathing
- Painful tightness/pressure in chest for more than 2-3 min.
- Painful spots moving around

- Sudden sharp stomach pain
- Persistent severe abdominal pain
- Vomiting blood
- Blood in stool or black stool

- Sudden numbness
- Sudden loss of movement in one arm or leg

## UNCONSCIOUSNESS

- Fainting or loss of consciousness
- Fatigue

## CONVULSIONS

- Persistent seizures
- No recovery after a seizure ends

## PAIN / INJURY

- A cut that is gaping or bleeding a lot
- Large burn area

## VOMITING

- Severe or persistent vomiting

## CHOKING

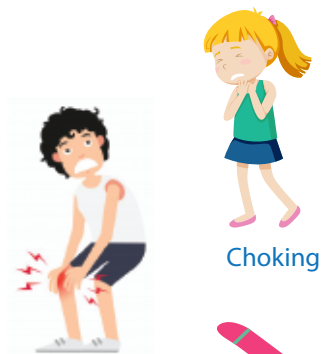
- Difficulty breathing, unconsciousness

## ACCIDENTS

- Traffic accident (strong impact)
- Drowning
- Falling from a high place



Fainting



Choking



Injury



Accident